



TERMS & CONDITIONS

1. DEFINITIONS AND LAW

- 1.1. "the Equipment" shall mean goods, components and other items hired or sold by Light Up Creative Ltd. or any part thereof
- 1.2. "the Customer" is the person, firm, corporate or public body hiring or purchasing the Equipment. Any person purporting to act on behalf of the Customer shall be bound by the Contract
- 1.3. "Consequential loss" shall mean loss of profits, contracts or other consequential loss or damages whatsoever
- 1.4. "Interest" shall mean interest calculated in accordance with Clause 4.1
- 1.5. The Contract shall be interpreted and applied in accordance with English Law and the parties to this contract agree to submit to the exclusive jurisdiction of the English Courts

2. HIRE TERMS

2.1. Charges

- 2.1.1. Hire charges commence from the date stated in the contract and are payable for the period of hire
- 2.1.2. Equipment must be returned by 12 noon on the date specified in the Contract in a clean and serviceable condition and the Customer must obtain the supplier's receipt
- 2.1.3. Additional charges accrue at the full daily hire rate together with consequential loss in the event of the breach of these conditions or the equipment not being available for use by other customers
- 2.1.4. All cables must be returned coiled and taped and in default a charge of £2 per cable will be made
- 2.1.5. Light Up Creative Ltd. provides spare lamps and fuses with Equipment where appropriate. These and any lamps and fuses they replace must be returned with the Equipment and in default their full replacement cost will be charged
- 2.1.6. All charges are payable on demand

2.2. Hire Period

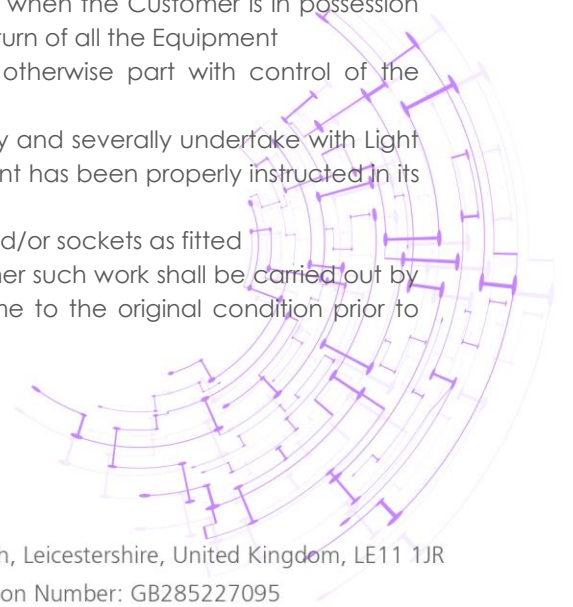
- 2.2.1. The hiring period commences at 1:00pm on the date specified in the Contract and continues for the period specified in the Contract and terminates at 12 noon on the last day of the hiring period.

2.3. Power to Enter this Contract

- 2.3.1. The signatory to the contract warrants that they are duly authorised on the Customer's behalf to enter into the contract and hereby personally indemnifies Light Up Creative Ltd. against all losses and costs that may be incurred by Light Up Creative Ltd. if this is not the case

2.4. Customer's responsibilities

- 2.4.1. The Customer's responsibility for the Equipment commences on receipt of the Equipment by the Customer or his agent or on delivery and ends when the Customer is in possession of Light Up Creative Ltd's unqualified receipt for the return of all the Equipment
- 2.4.2. The Customer shall not at any time sell dispose or otherwise part with control of the Equipment or attempt to do so
- 2.4.3. The Signatory to the Contract and the Customer jointly and severally undertake with Light Up Creative Ltd. That everyone who uses the Equipment has been properly instructed in its safe and proper operation
- 2.4.4. Any electrical Equipment should be used with plugs and/or sockets as fitted
- 2.4.5. If other plugs or sockets are to be fitted by the Customer such work shall be carried out by a competent person who shall also reinstate the same to the original condition prior to redelivery





2.4.6. The Customer shall be responsible at all times to arrange a proper supply of electricity for use with the Equipment and ensure that the Equipment shall at all times be properly earthed

2.5. Equipment Maintenance and Reporting

2.5.1. The Customer shall ensure that the Equipment remains serviceable and clean during the hire period

2.5.2. Any breakdown or unsatisfactory working of Equipment shall be immediately notified to Light Up Creative Ltd.

2.5.3. The Customer shall under no circumstances attempt to repair the Equipment without prior authorisation from Light Up Creative Ltd.

2.5.4. Any damaged or unsatisfactory Equipment must be returned to Light Up Creative Ltd's premises for examination at the Customer's cost

2.5.5. If the Equipment is involved in any accident resulting in damage to either the Equipment or other property or injury to any person the Customer shall notify Light Up Creative Ltd. Immediately

2.5.6. Equipment must not be removed from any site originally specified by the Customer or from any subsequently authorised site without prior consent of Light Up Creative Ltd.

2.6. Compatibility of Equipment

2.6.1. The Customer shall ensure that the Equipment is compatible and may safely be used with any other Equipment being used by the Customer

2.6.2. The Customer shall be responsible for ensuring that any equipment is suitable for their purposes

2.7. Insurance

2.7.1. The Customer agrees to pay Light Up Creative Ltd. the full retail cost of any Equipment lost, stolen or damage beyond economic repair (without deduction for usage wear, tear or age)

2.7.2. The Customer shall insure the goods against the above liability

2.7.3. All monies received by the Customer from any insurance company or third party in settlement of any claim shall be held in trust by the Customer and paid to Light Up Creative Ltd. on demand to the extent that any such payment is due under this clause

2.7.4. The Customer shall not compromise or settle any claim without the express consent of Light Up Creative Ltd.

2.7.5. In the case of Equipment which is lost stolen or damaged beyond economic repair the Customer shall pay a charge at the full daily rate together with interest and consequential loss until the Equipment is replaced

2.8. Condition of Returned Equipment

2.8.1. The Customer is fully responsible for care safe keeping and return in good order of the Equipment

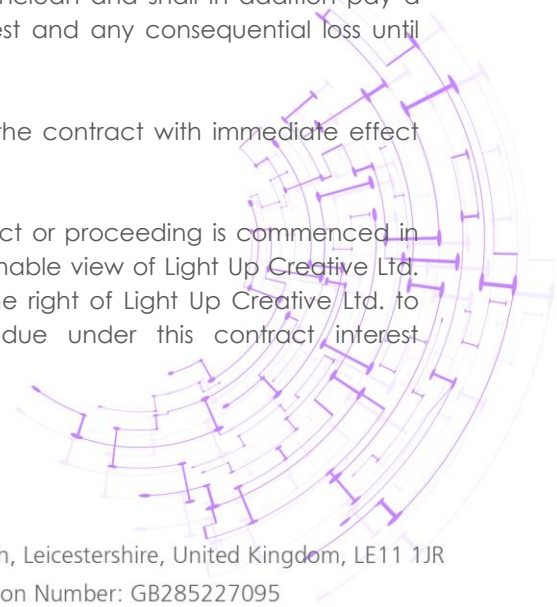
2.8.2. The Customer will reimburse all costs incurred by Light Up Creative Ltd in rectifying the condition of any Equipment returned damaged or unclean and shall in addition pay a charge at the full daily hire rate together with interest and any consequential loss until rectification

2.9. Termination of hire

2.9.1. Light Up Creative Ltd. shall be entitled to terminate the contract with immediate effect and to repossess the Equipment if at any time: -

2.9.1.1. The Customer is in breach of these terms; or

2.9.1.2. The Customer shall take any steps or if any act or proceeding is commenced in which the Customer's solvency is in the reasonable view of Light Up Creative Ltd. in doubt. Such termination shall not affect the right of Light Up Creative Ltd. to recover from the Customer any monies due under this contract interest consequential loss or damages for breach





Where great ideas come to light

2.9.2. The Customer hereby authorises Light Up Creative Ltd. to enter upon any property upon which Light Up Creative Ltd. reasonably believe any Equipment to be and Light Up Creative Ltd. in their absolute discretion may recover and remove the Equipment

2.10. The Customer hereby authorises Light Up Creative Ltd. (notwithstanding any subsequent instruction to the contrary after the date of the commencement of the Contract) to deduct any sums properly due to Light Up Creative Ltd. arising under a breach of these terms from any credit card debit card or charge account details of which are in the possession of Light Up Creative Ltd.

2.11. Cancellation of hire

2.11.1. Upto 30 days before the BOOKED date 0% of the total price is charged (excluding any non-refundable deposit)

2.11.2. Within 29 to 10 days before the BOOKED date 50% of the total price is charged (excluding any non-refundable deposit)

2.11.3. Within 10 days before the pick-up date 100% of the total price is charged (excluding any non-refundable deposit)

2.11.4. Non-refundable deposits made cannot be returned, such as those made to enter into a hire contract.

3. CONDITION AS TO SALE

3.1. Risk in Title

3.1.1. The risk in the Equipment shall pass to the Customer immediately on delivery to the Customer at the address shown for delivery on the contract or if the Customer collects on collection Property and title in the Equipment shall remain vested in Light Up Creative Ltd. and Light Up Creative Ltd. reserve the right to dispose of the Equipment until such time as the price shall have been paid in full. If any part of the payment is overdue or if the Customer is in breach of any of these terms or if the Customer or any third party shall take any steps or any act or proceeding in which in the reasonable view of Light Up Creative Ltd. the Customer's solvency is in doubt Light Up Creative Ltd. may (without prejudice to any of Light Up Creative Ltd.'s other rights) recover or resell the Equipment and may enter upon the Customer's or any third parties property for that purpose.

3.2. Receipt

3.2.1. The Customer or any duly authorised person on behalf of the Customer shall receive and unload the Equipment and shall check the same for quantity and condition in the presence of Light Up Creative Ltd.'s carrier

3.2.2. Any shortage of or unsatisfactory Equipment shall be endorsed by the Customer or a duly authorised person on behalf of the Customer on the delivery document and the Customer shall give written confirmation to Light Up Creative Ltd. within three days of delivery

3.2.3. No claim in respect of shortage of or unsatisfactory condition of the Equipment shall be entertained by Hawthorn Theatrical unless condition 3.2.2. is observed

3.2.4. This condition does not affect the statutory rights of the Customer

3.3. Price

3.3.1. The price charged will be the price ruling at the time of delivery. Where this is at variance with the price quoted or inserted in the contract at the time the goods were ordered the Customer will be advised prior to delivery

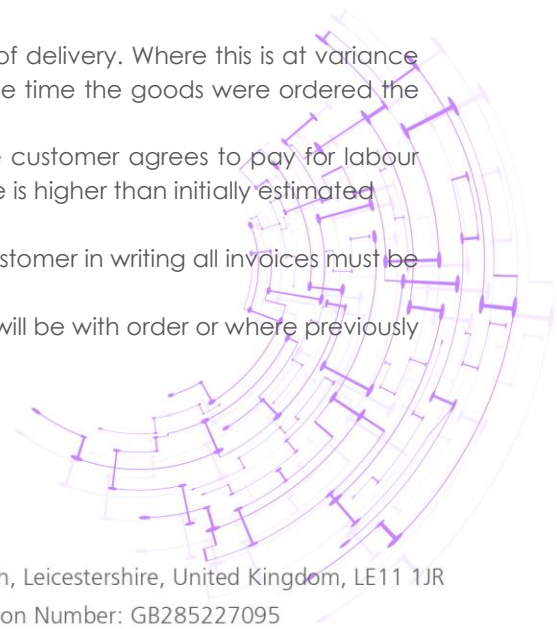
3.3.2. The prices stated are for guidance purposes only. The customer agrees to pay for labour and material prices in our final invoice, even if this price is higher than initially estimated

3.4. Payment

3.4.1. Where account facilities have been granted to the Customer in writing all invoices must be paid within 30 days of invoice date

3.4.2. Where no such facilities have been granted payment will be with order or where previously agreed on delivery

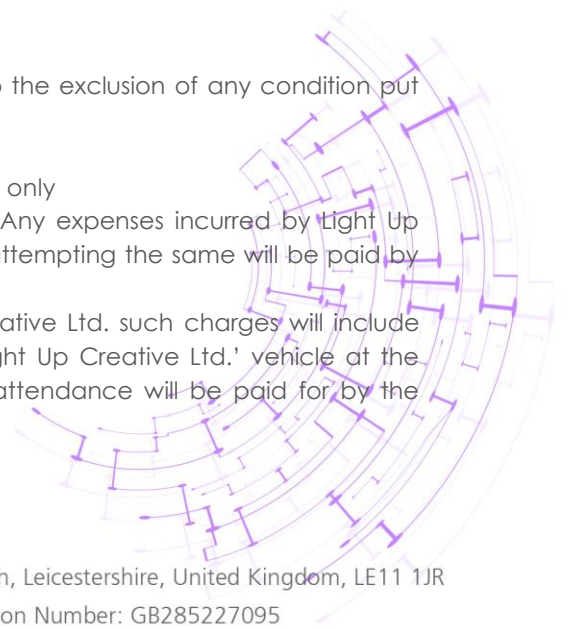
4. CONDITIONS APPLICABLE TO BOTH HIRE AND SALE





Where great ideas come to light

- 4.1. Payment and Interest** to interest on the amount that is overdue at National Westminster Bank PLC base rate prevailing for the period for which such monies are overdue together with 4% calculated on a day to day basis compounded with quarterly rests.
- 4.1.1.** The payment of such interest shall be without prejudice to any other rights or remedies of Light Up Creative Ltd.
- 4.1.2.** Any legal or other charges incurred in the recovery of money or equipment shall be paid by the Customer
- 4.1.3.** Notwithstanding any provision in these terms of business to the contrary the customer shall if required by Light Up Creative Ltd pay such sum on account of the hire charges or price for goods and or services as shall be agreed at the time of placing the order
- 4.2. Liability**
- 4.2.1.** Light Up Creative Ltd.' liability for any defect in the equipment shall be limited to and in no case exceed:
- 4.2.1.1. any manufacturer's warranty sold with the equipment; or if there shall be none
- 4.2.1.2. replacement or repair of the defective equipment; or
- 4.2.1.3. at Light Up Creative Ltd's option a refund of the price
- 4.2.2. Consequential losses**
- Nothing in these terms and conditions shall make Light Up Creative Ltd liable for any consequential loss to the Customer including any expense liability loss claim or proceeding whatsoever caused by or arising out of the late delivery non delivery unsuitability incompatibility or unlawful repossession of the Equipment or any part thereof or any breakdown or stoppage of the same
- 4.2.3.** Light Up Creative Ltd has endeavoured to ensure that its equipment is year 2000 compliant. However no liability whatsoever can be accepted by us in relation to year 2000 compliance where Third Party equipment is used in conjunction with Light Up Creative Ltd equipment and such Equipment directly or indirectly causes a failing of the Light Up Creative Ltd equipment
- 4.3. Force Majeure**
- Although the Seller shall use all reasonable endeavours to discharge its obligations under a Contract in a prompt and efficient manner, it does not accept responsibility for any failure or delay caused by circumstances beyond its control
- 4.4. Injury to Persons and Damage to Property**
- 4.4.1.** Subject to 4.2. above Light Up Creative Ltd. shall not be liable for any loss other than that which directly arises from any injury to persons or damage to tangible property where and only to the extent that such injury or damage is caused by any defects in the Equipment and where such defect is caused by the negligence of Light Up Creative Ltd.
- 4.5. Rights Reserved**
- 4.5.1.** Any failure by Light Up Creative Ltd. to enforce any or all of these conditions shall not be construed as a waiver of any of Light Up Creative Ltd.' rights hereunder
- 4.5.2.** If any term in this contract shall be held invalid such invalidation shall not affect the validity of the remaining terms
- 4.6. Terms of Contract**
- 4.6.1.** These conditions have effect in substitution for and to the exclusion of any condition put forward by the Customer
- 4.7. Delivery and Carriage**
- 4.7.1.** All times quoted or stated for delivery are approximate only
- 4.7.2.** Hire charges or sale prices do not include carriage. Any expenses incurred by Light Up Creative Ltd. in delivery or recovering equipment or attempting the same will be paid by the Customer
- 4.7.3.** Where carriage charges are quoted by Light Up Creative Ltd. such charges will include only for the time to load or unload alongside the Light Up Creative Ltd.' vehicle at the address specified by the Customer. Further time or attendance will be paid for by the Customer





Light Up Creative Ltd, 28 Blackthorn Drive, Syston, Leicestershire, LE7 1YT
events@lightupcreative.co.uk | 01509 815 072 | www.lightupcreative.co.uk

Where great ideas come to light

4.8. Copyright

- 4.8.1.** Light Up Creative Ltd. notifies the Customer that playing or showing copyright material in circumstances where the Customer or anyone authorised by him does not hold the appropriate Licence of the copyright holder he will infringe copyright and may become liable in damages for so doing
 - 4.8.2.** The Customer by accepting delivery of sound or visual reproduction equipment warrants that he has or will obtain the appropriate Licence for the said performance playing or showing, prior to using the equipment for the said purpose
- 4.9. We reserve the right to record and monitor telephone conversations for staff training and other purposes.

5. COMPLIANCE WITH LAW

- 5.1. Each party agrees that it shall be responsible for complying with all applicable law associated with its business operations including all licensing, regulatory, and compliance with relevant data protection laws.

